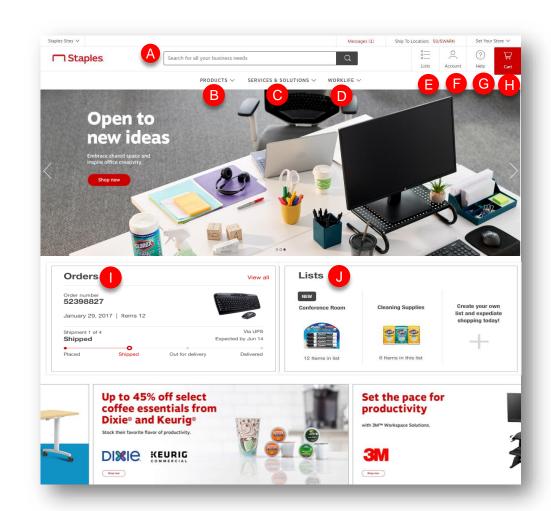
Staples Advantage 3rd party e-procurement systems quick guide for users

Header Navigation

- Search
- Products
- Services & Solutions
- Worklife Center
- 📵 Lists
- Account
- G Help
- 🚹 Cart



System Requirements:

For the best experience and interface StaplesAdvantage.com is supported on the following computer operating systems and the most up to date version of various web browsers.

Operating Systems

Windows 7, Windows 2000, Mac OS X

Web Browsers

Internet Explorer latest version Google Chrome latest version Mozilla Firefox latest version Safari latest version

Home Page

Orders

Active orders are presented with the date it was placed, # of items, shipping information and expected delivery date. If orders have all delivered, most recent orders will show.

U Lists

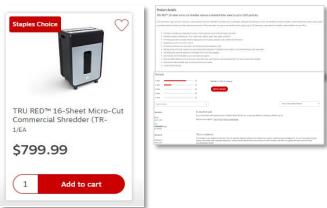
Up to 3 active shopping lists display with the ability to create a new list.

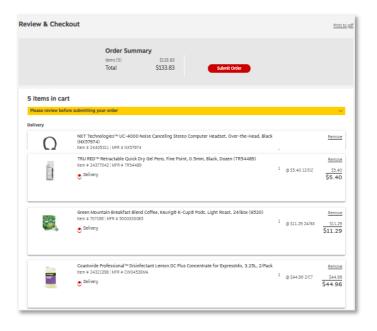
Note Orders and Lists are only available with certain third-party (3PP) e-procurement systems.



Product Search and Ordering







Search Products

Easily search for a product by name and autosuggest terms populate in the search bar. Or search for products by category, product, industry, brand, eco & diversity products

Ink & Toner Finder

Access the ink & toner finder under Products

 Search by cartridge model number, printer model number, Past Purchases, popular brands or Add My Printer to guickly find the compatible ink and toner

Product Page

Access the product page through by browsing categories or through a search.

- Ability to add an item to your cart from search saves time
- To view product details, specifications and reviews, click View Full Product Details
- To add an item to your cart, enter quantity and click Add, Review & Checkout or Continue Shopping
- To check the expected delivery date, enter the quantity you want and click Check Delivery Date.

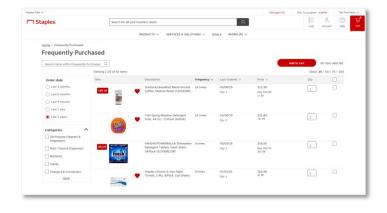
Your Shopping Cart

Review your order before you click submit

- View expected delivery date for items in your cart
- Change quantities or remove an item
- If items in your cart have a quality lower-cost alternative, Easy Savings Recommended Alternative items will be presented the choice is up to you
- Click Save for Later if you don't want to purchase now but want to easily purchase an item at another time
- Click Submit Order to complete your transaction



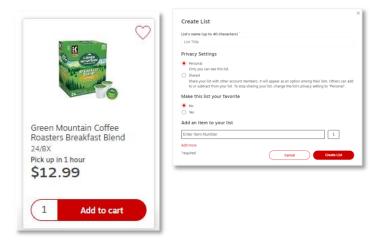
Home Page



Frequently Purchased

Easily reorder items by viewing your Frequently Purchased items from the Lists tab in the header navigation:

- · Click Frequently Purchased
- Easily sort and filter items by order date or category
- Click on the items you want to order and add to cart
- Even add an item to your shopping list by clicking on the heart icon



Shopping Lists

Create shopping lists for fast ordering from the Lists tab, product search results, product pages or your home page:

- Click lists or the heart icon to create a list
- Create a name for your list
- Select personal or shared
- Determine if it should be a favorite
- · Add items and click Create List

Note: shopping lists are only available with certain third -party (3PP) e-procurement systems.



Quick Order

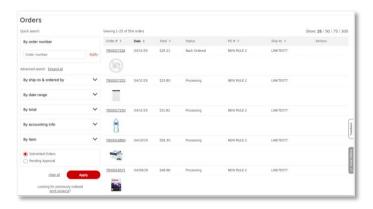
Quick order up to 50 items at a time

- Go to the Lists tab in the header navigation and click on Quick from the dropdown menu
- Enter the item numbers of the products you want to purchase, add to cart and submit



Ordering

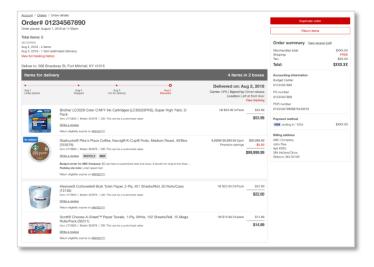
Managing Orders



Order Status & Tracking

Order status and order search are all on one page with advanced search

- Go to Account and click Orders
- Search and filter by Order #, Ship to, Ordered by, Date Range, Total, Accounting Info or Item
- Review up to 2 years of order history



Order Details

- Click on View Tracking to see details at the summary level as well as the shipment level
- View delivery progress on the delivery tracker with the number of items in a box
- Easily reorder or make a return by clicking on Return an Item or Duplicate Order
- View order summary with accounting information, payment method and billing

Note: The home page, order status & tracking and order details are only available with certain third -party (3PP) e-procurement systems.

Please reach out to your Staples Account Manager if you are interested in enabling this functionality.

